
STATUTORY INSTRUMENTS

2011 No. 1706 (W.192)

NATIONAL HEALTH SERVICE, WALES

**The National Health Service (Concerns, Complaints and
Redress Arrangements) (Wales) (Amendment) Regulations 2011**

<i>Made</i>	- - - -	<i>11 July 2011</i>
<i>Laid before the National Assembly for Wales</i>	- -	<i>12 July 2011</i>
<i>Coming into force</i>	- -	<i>3 August 2011</i>

The Welsh Ministers make the following Regulations in exercise of the powers conferred by sections 1, 11(2)(d) and 11(3) of the NHS Redress (Wales) Measure 2008⁽¹⁾.

Title, commencement, application and interpretation

1.—(1) The title of these Regulations is the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) (Amendment) Regulations 2011 and they come into force on 3 August 2011.

(2) These Regulations apply to services provided as part of the health service in Wales.

(3) In these Regulations “the principal Regulations” (“*y prif Reoliadau*”) means the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) Regulations 2011⁽²⁾.

Amendment of the principal Regulations

2.—(1) In regulation 1(2) for “1 October 2011” substitute “1 April 2012”.

(2) For regulation 52(5) substitute: “Complaints about services provided by English NHS bodies, Scottish NHS bodies or Northern Irish NHS bodies, as defined in regulation 34, before 1 April 2012 will not be considered under Part 7 of these Regulations.”.

11 July 2011

Lesley Griffiths
Minister for Health and Social Services, one of
the Welsh Ministers

(1) 2008 nawm 1.
(2) S.I. 2011/704 (W.108).

EXPLANATORY NOTE

(This note is not part of the Regulations)

These Regulations amend the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) Regulations 2011 (“the principal Regulations”).

Regulation 2(1) delays the coming into force of Part 7 of the principal Regulations from 1 October 2011 to 1 April 2012. Part 7 of the principal Regulations deals with how redress is to be provided where an NHS Trust in Wales or a Local Health Board in Wales enters into an arrangement for the provision of health services with an NHS body in England, Scotland or Northern Ireland.

Regulation 2(2) substitutes a new regulation 52(5) into the principal Regulations to reflect the new coming into force date of Part 7 and to apply the cross border redress arrangements in that Part to services that have been provided on or after 1 April 2012.

The Welsh Ministers' Code of Practice on the carrying out of Regulatory Impact Assessments was considered in relation to these Regulations. As a result, it was not considered necessary to carry out a regulatory impact assessment as to the likely costs and benefits of complying with these Regulations.